

Feedback Form



Roz Thomas
 PHYSIOTHERAPY
 achieve your personal best

Tel: 07743333539 Email: rozthomasphysio@gmail.com

Please put a TICK in the appropriate box for each statement below, and add any comments over the page

Statement		Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
BOOKING PROCESS						
1	It was easy to get in touch with Roz Thomas Physiotherapy					
2	My initial assessment was organised quickly .					
3.	My initial assessment was made at a convenient time for me					
LOCATION						
4.	It was easy to find and access the Exe Valley Leisure centre					
5.	I met and found Roz Thomas easily within the leisure centre					
6.	I felt comfortable waiting for my appointment					
INITIAL ASSESSMENT						
7.	I felt Roz Thomas listened and understood my problem completely					
8.	Roz Thomas was clear in her instructions throughout her assessment					
9.	I felt comfortable in the treatment room					
10.	I went away understanding more about my problem.					
11.	Roz Thomas was clear about her advice and exercises for me to try.					
TREATMENT SESSIONS						
12.	I found my treatment sessions were booked at the right time (not too far apart, or too close together).					
13	I felt better after my treatment sessions					
14	I understood and carried out my specific home exercise programme and advice that Roz gave me.					
PRICING						
15	I was happy with the cost of the initial assessment					
16	I was happy with the cost of treatment sessions					
17	I was happy with the method of payment accepted by Roz					
OTHER						
18	I am now completely better, free of pain and able to work and function as I would like.					
19	My problem was beyond physiotherapy intervention, but Roz directed me to specialists who could help me.					
20	I would recommend Roz Thomas Physiotherapy					